

Date: Tuesday, 09th June 2020
Our Ref: MB/SH FOI 4342

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Re: Freedom of Information Request FOI 4342

We are writing in response to your request submitted under the Freedom of Information Act, received in this office on 22nd May 2020.

Your request was as follows:

For each of the different contracts below, can you please provide me with all the information using the questions below

1. Office and building cleaning - Service contract that is focus around office, commercial and building cleaning services.

The Walton Centre NHS Foundation Trust (WCFT) uses ISS Facility Services for office and building cleaning. The contract is April 2016 to March 2021. This is currently in a 12 month extension period. The cost £1.4m per annum.

2. Lift service and maintenance - Service contract for lift service and maintenance.

WCFT has several lifts on site the maintenance is undertaken by the respective lift manufacturer. These being Kone, Otis or Orona.

3. Food - Service contract that is focused around catering services.

WCFT patient feeding services is undertaken by ISS Facility Services. The contract is April 2016 to March 2021. Currently in a 12 month extension period. The cost is £1m per annum.

4. General waste services contracts - The organisation's primary general waste service contract.

WCFT's General Waste and Offensive Waste from Viridor - 3 year contract with potential 2 year extension. Value of contract £247k.

WCFT's Clinical waste -Stericycle - The Contract commenced 1st April 2019 3 year contract with option to extend for a further 2 years. Spend approximately £40k pa.

5. Laundry services where clothes and linen can be washed and ironed.

WCFT's Laundry services are provided by the Laundry Service at Liverpool University Hospitals NHS Foundation Trust. Commencing 1st Feb 2020, 3 year contract with 1 year potential extension. Cost approximately £200k pa.

Contract profile questionnaire for each type of contract:

1. Supplier/Provider of the services



KONE
ORONA

2. Total Annual Spend - The spend should only relate to each of the service contract listed above.

KONE - £1267.92 on contract - call-outs and ad-hoc are invoices separately.

ORONA - £668.52 on contract - call-outs and ad-hoc are invoices separately.

3. A description of the services provided under this contract please includes information if other services are included under the same contract.

KONE - 4 x PPM maintenance visits plus call-outs and ad-hoc repairs as and when required.

ORONA - 4 x PPM maintenance visits plus call-outs and ad-hoc repairs as and when required.

4. The number of sites the contract covers

KONE - 1 (One)

ORONA - 2 (Two)

5. The start date of the contract

KONE - 01/04/2020

ORONA - Rolling contract

6. The end date of the contract

KONE - 31/03/2021

ORONA - N/A

7. The duration of the contract, please include information on any extensions period.

KONE - 1 Year

ORONA - Rolling

8. Who within the organisation is responsible for each of these contracts? name, Job Title, contact number and email address.

Paula Bamber, Head of Facilities and Developments - The Walton Centre NHS Foundation Trust does not disclose individual staff members contact details. You can write to staff using the address above or alternatively email enquiries@thewaltoncentre.nhs.uk asking for your correspondence to be forwarded on.

Please see our response above in blue.

Re-Use of Public Sector Information

All information supplied by the Trust in answering a request for information (RFI) under the Freedom of Information Act 2000 will be subject to the terms of the Re-use of Public Sector Information Regulations 2005, Statutory Instrument 2005 No. 1515 which came into effect on 1st July 2005.

Under the terms of the Regulations, the Trust will licence the re-use of any or all information supplied if being used in a form and for the purpose other than which it was originally supplied. This license for re-use will be in

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Further information can be found at www.opsi.gov.uk where a sample license terms and fees can be found with guidance on copyright and publishing notes and a Guide to Best Practice and regulated advice and case studies, at www.opsi.gov.uk/advice/psi-regulations/index.htm

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to the Freedom of Information Office at the address above.

Please remember to quote the reference number, FOI 4342 in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioners Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely

Mike Burns

Mr. Mike Burns, Executive Lead for Freedom of Information